

# Generic Refund Policy Template for Perishable Products

Thanks for purchasing our products at [website] operated by [name].

Due to the nature of our business and products we sell, items that expire sooner than 1 month from the date of the purchase are not eligible for a refund.

For any other items to be eligible for a refund, you have to return the item you have purchased to us within 7 calendar days of the purchase. The item must be unopened and in its original condition. Contact our customer services department to get a free shipping label.

If our products arrived damaged, rotten or contaminated in any way, please contact us right away and we will be happy to send a free replacement regardless of its expiration date.

If anything is unclear or you have more questions feel free to contact our customer support team.

Create your own professional [refund policy](#) tailored to your website or app.